

Better Broadband for Norfolk (BBfN) – Highlight Report November 2017

Reporting progress

This table demonstrates coverage is 90%.

The table reports coverage provided via the Better Broadband for Norfolk rollout

The table reports based on the State Aid defined speed above which State Aid cannot be deliberately applied – 15Mbps.

AVAILABLE FROM COMMERCIALY FUNDED ROLLOUTS	42%
AVAILABLE VIA BETTER BROADBAND FOR NORFOLK CONTRACT 1	42%
DELIVERED VIA CONTRACT 2 (End September 2017)	6%
WILL BE DELIVERED BY THE END OF CONTRACT 2 (June 2020)	5%
NO FIBRE SOLUTION PLANNED	5%
TOTAL COVERAGE AT 15MBPS+ End SEPT 2017	90%

Independent Coverage Data

This information is from the independent Think Broadband website and shows coverage in Norfolk. This website sources its data from infrastructure suppliers and Internet Service Providers and includes data for all deployments, commercial funded and those using public subsidy.

A range of speeds are reported, the two key UK government measures are 24Mbps+ and the percentage of properties with access to a speed of less than 2Mbps.

Think Broadband			
Superfast UK (>24 Mbps):	88.98%	Below 2 Mbps (USC):	1.60%
Superfast EU (>30 Mbps):	88.18%	Below 10 Mbps (USO):	6.64%
Openreach (>30 Mbps):	86.62%	Below 15 Mbps:	8.30%
Ultrafast (>100 Mbps):	26.59%	Virgin Media Cable:	26.46%
Openreach FTTP (Native):	0.08%	FTTP or FTTH	14.00%

This information allows the proportion of properties between 15Mbps and 24Mbps to be calculated - 2.7%

Source: <http://labs.thinkbroadband.com/local/index.php?area=E07000143>

Openreach deployment



The rollout of the second BBfN contract is managed in phases.

Contract 1 implemented 680 fibre cabinets across Norfolk to serve 42% of Norfolk properties.

This second contract will require over 1,100 fibre structures to serve another 11% of Norfolk's properties.

As the rollout reaches more rural areas, implementation is likely to create more short-term disruption, requiring traffic management and sometimes road closures.

To the end of September 2017 the second contract has implemented 216 new fibre cabinets across Norfolk which have provided access to Superfast speeds (24 Mbps+) to over 23,000 properties.

The order of the rollout continues to be based, on the most efficient possible, to ensure as many properties as possible have access to superfast speeds by minimising deployment costs.

72 more cabinets have begun implementation and a further 181 surveys have been completed.

Useful Links

Use this link to check to see the speeds available at a property, via **Openreach** infrastructure:

<https://www.btwholesale.com/includes/adsl/adsl.htm>

Search using the Address Checker option, then enter the postcode, press submit and select the address from the list. Once a fibre solution is available a “VDSL” option will be shown. Copper infrastructure shows as ADSL.

Use this link to see if a property is in a **Virgin Media** area:

<http://www.virginmedia.com/cablemystreet/>

This **Ofcom** website provides link to accredited comparisons websites where people can check to see the range of available broadband service packages:

<https://www.ofcom.org.uk/phones-telecoms-and-internet/advice-for-consumers/costs-and-billing/price-comparison>

Both BT Openreach and Virgin Media have a process for **property developers** to register new sites. It is vital sites are registered early.

In the case of BT any development of 30 properties or more can benefit from a Fibre to the Premises solution at no cost to the developer:

<http://www.ournetwork.openreach.co.uk/property-development.aspx>

The Virgin Media site is: <http://www.virginmedia.com/lightning/network-expansion/property-developers>

An interactive map is available on the **Better Broadband for Norfolk** website which allows people to see an overview of existing and planned coverage. <http://www.betterbroadbandnorfolk.co.uk/can-i-get-fast-broadband/>

The Government Broadband Subsidy Scheme is open to any property that has access to a speed of less than 2Mbps and there is no confirmed fibre plan. Details and an on-line application form can be found at:

<http://www.betterbroadbandnorfolk.co.uk/better-broadband-subsidy-scheme/>

Some more Norfolk stats

Take-up across Norfolk using the infrastructure provided by the first Better Broadband for Norfolk contract was 45% as at the end of September 2017.

Take-up for the second Better Broadband for Norfolk contract was 34% as at the end of September 2017.

Over 2,000 applications have been processed by end September 2017, for the Government’s Broadband Subsidy Scheme.